

Your Minifleet Added Benefits

Fleetline

Your 24 hours a day, 365 days a year, Claims Service

We understand the importance Your vehicle plays in Your business and with just one call to Fleetline, our professionally-trained Incident Managers will help You get Your business back to normal as fast as possible, with a minimum fuss. You do not have to pay extra for Fleetline, it is all part of the service.

There are no claim forms to fill out, just call 0800 246 876

We will confirm whether the incident is covered by Your policy and advise You of any excess You will have to pay and if the incident is covered, we pay the repairer/supplier (less Your excess). You will be assigned a Personal Incident Manager to handle Your claim from beginning to end, keeping You regularly updated on its progress.

Benefits of using Aviva's approved repairer network include:

- Repairs are guaranteed for 3 years (or as long as You own the vehicle, if less than 3 years after the repair)
- If You are entitled to a replacement vehicle and Yours is a LGV up to 3.5T, our network can also provide this type

Remember the earlier You contact us, the sooner we can get You back on the road and help You manage the costs and inconvenience to Your business.

In case of an accident

If You have been involved in an accident and Your vehicle cannot be driven, Your Incident Manager will look after Your immediate needs by:

Call 0800 246 876

- arranging for Your vehicle to be recovered and taken to an Approved Repairer
- dealing with any immediate concerns You may have, such as contacting those who need to know You have been involved in an accident.

The repairer's bill will be paid directly by us to our Approved Repairer (less any applicable excess) so there is no need to worry about the finance.

Damaged windscreen and/or windows

If Your windscreen or windows are cracked, chipped or shattered, call Fleetline and an Incident Manager will arrange for an approved glass company to get to You as quickly as possible, assess the damage and either repair or replace the affected glass.

Call 0800 246 876

Breakdown Assistance

If You require Breakdown Assistance, call Fleetline and we will arrange for the assistance required, to be with You as soon as possible.

Call 0800 246 876

Do You or Your drivers use a Smartphone or Tablet Device?

Why not scan our QR Code and store our contact details directly to Your device?



You can also benefit from RAC Travel apps, both free and paid by scanning the code below, which covers all major operating systems.



**Your Minifleet Schedule Policy Number
97MF1802414197MF18024141**

Effective Date: 17/06/2014

Registration/VI Number	Type	Description	Cover	GVW (kg)	Year	Value (£)	Breakdown	AD Excess (£)	F & T Excess (£)	W/S Excess (£)	Clause Applying
AF58SUH	PC	PEUGEOT - 308 S HDI (90), Hatchback	COMP	1560	2008	5,000.00	N	250.00	250.00	75.00	
CU57DZZ	GV	Scania, Tipper	COMP	18000	2007	10,000.00	N	250.00	250.00	75.00	
SA61RFO	GV	RENAULT - TRAFIC LH29 DCI 115, Van	COMP	2900	2011	15,000.00	N	250.00	250.00	75.00	
SY13KCA	GV	VOLKSWAGEN - TRANSPORTER T26 TDI 84 SWB, Van	COMP	2600	2013	28,000.00	N	250.00	250.00	75.00	

TYPE "PC" – Private Car "GV" – Goods Carrying Vehicle "ST" – Special Types Vehicle "AG" – Agricultural Vehicle "MC" – Motorcycle

COVER "COMP" – Comprehensive Cover "TPF&T" – Third Party Fire & Theft "TPO" – Third Party Only "ADF&T" – Accidental Damage, Fire & Theft (including Laid Up) Only "F&T" – Fire & Theft (including Laid Up) Only



Your Minifleet Policy Schedule *continued*

Policy Number 97MF18024141 Cover *continued*

**Vehicle Clauses
(Applying only to the Vehicles shown in Schedule)**

**General Clauses
(Applying to ALL Vehicles)**

FTMF003 - DRIVING RESTRICTION EX DRIVERS UNDER 30

Your Policy does not cover any accident, injury, loss or damage (except where any liability is required to be covered under the Road Traffic Acts) whilst any vehicle covered under the Policy is being driven by or is in the charge of any person aged 29 years or under

Subject otherwise to the terms of this Policy

Special Clauses